



# Installation Instruction for CMAX-DMF-43-WI53-O Antenna



**CMAX-DMF-43-WI53-O**

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Andrew Wireless Systems GmbH, 19-March-2026

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## LIST OF CHANGES

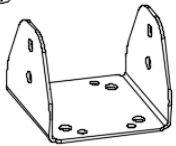
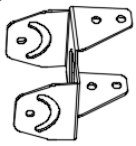

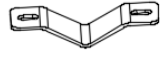


<i>Version</i>	<i>Changes</i>	<i>Release Date</i>
M0153ASA	- first release	19-March-2026

## 1. Installation

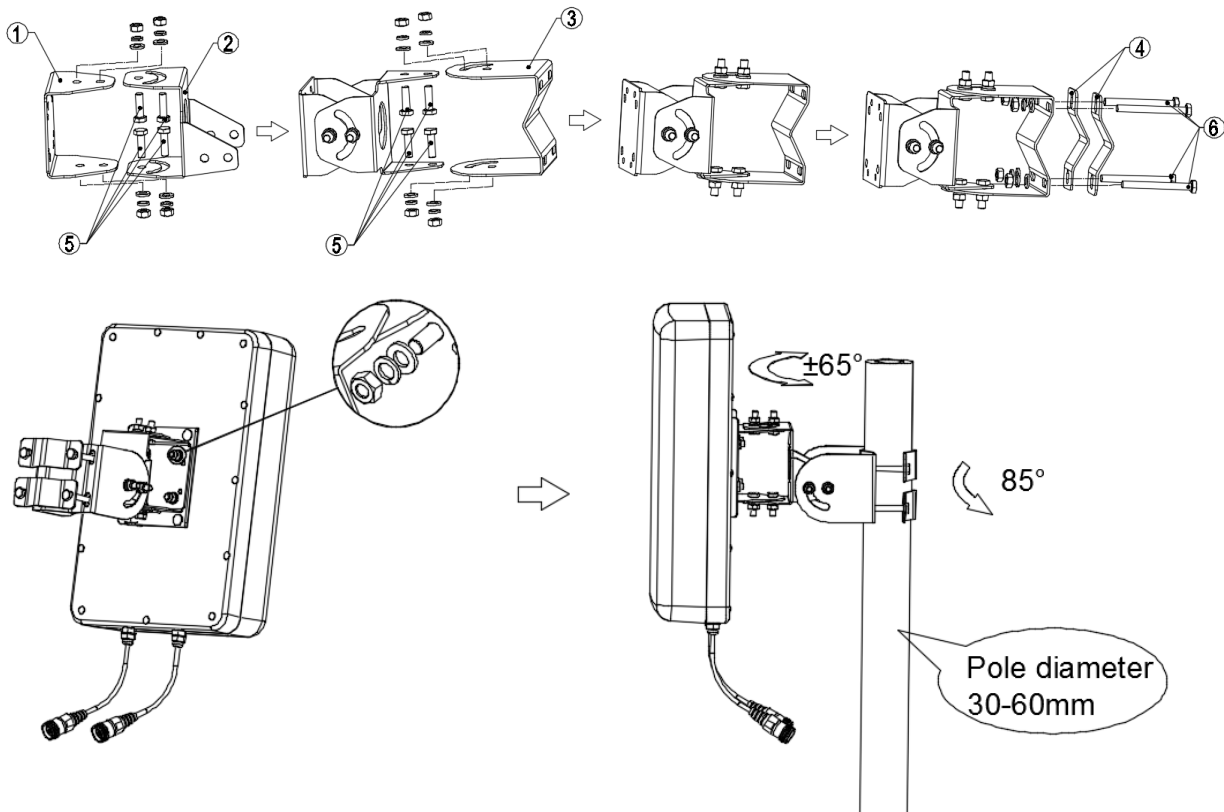
### 1.1. Important Installation Information

- Examine antenna and hardware to ensure that all parts are enclosed and that there is no physical damage.
- Verify that the frequency range shown on the label on the cable of the antenna matches the frequency range of the station equipment.
- Position the antenna with its “up” arrow label pointing upward before installation. This orientation allows the drain holes to be on the bottom of the antenna.
- The cable bending radius must not be less than 40 mm.

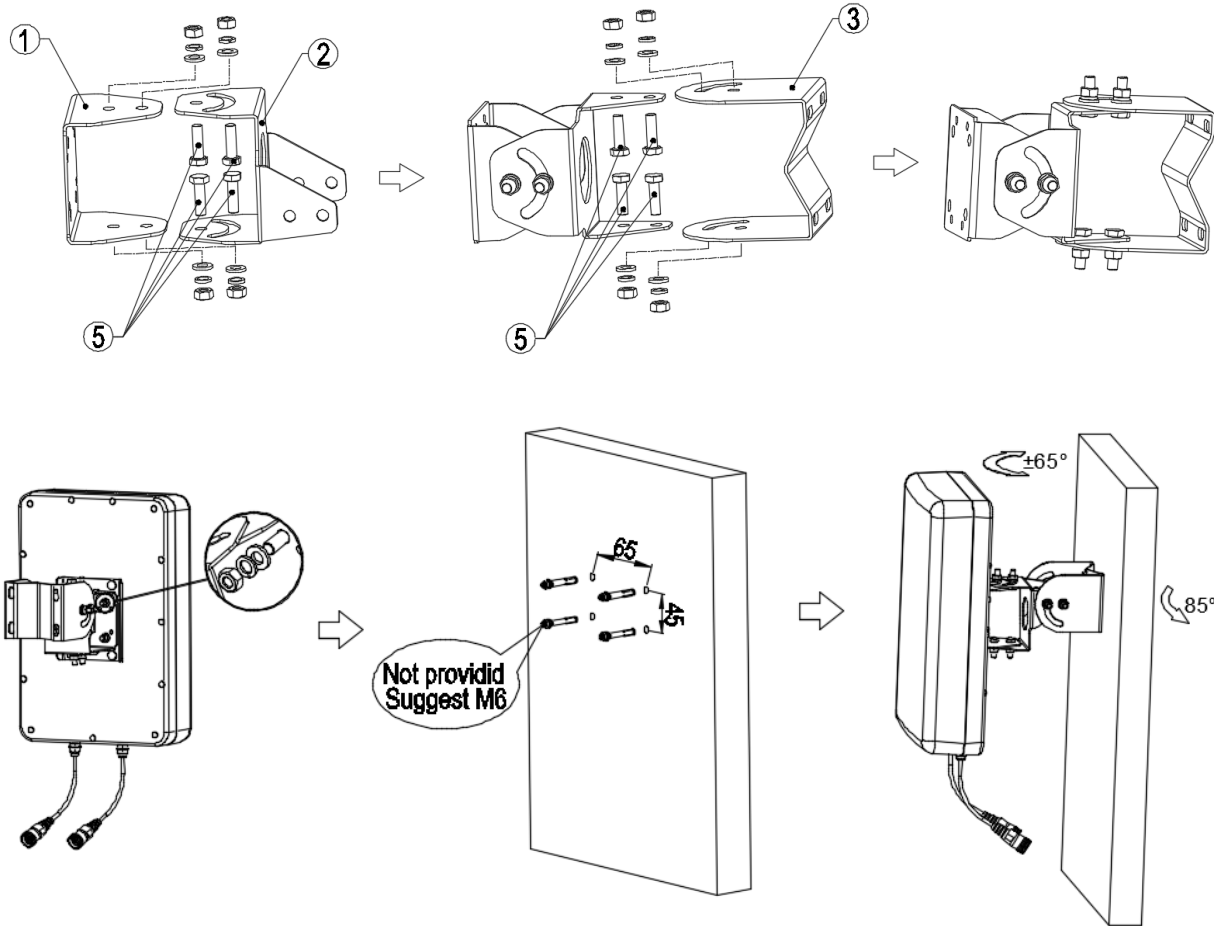
### 1.2. Hardware List

①  1PCS	②  1PCS	③  1PCS	④  1PCS	⑤  8PCS	⑥  2PCS
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### 1.3. Pole Mounting



### 1.4. Wall Mounting



## 2. Contacting ANDREW

The following sections tell you how to contact ANDREW® for additional information or for assistance.

### 2.1. Technical Support

The following section tells you how to contact the ANDREW Technical Support team. Support is available 7 days a week, 24 hours a day.

#### Telephone Helplines

Use the following Helpline telephone numbers to get live support, 24 hours a day.

**24X7** +1 888-297-6433 (Toll free for U.S. and Canada)  
**EMEA 8:00-17:00 (UTC +1)** + 800 73732837 (Toll free for parts of EMEA and Australia)  
+ 49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

#### Online Support

Click the link below or scan the QR code to the right to submit tickets using the online [Technical Support Form](#).



### 2.2. Waste Electrical and Electronic Equipment Recycling

In alignment with our commitment to the Waste Electrical and Electronic Equipment (WEEE) Directive, we design and manufacture our products with sustainability as a priority. We are dedicated to supporting responsible end-of-life disposal and recycling practices, which help reduce environmental impact and promote a circular economy.

To learn more, scan the QR code to the right or click the link below:

<https://www.andrew.com/sustainability/environment/weee/>



## 2.3. Technical Training

1. To access training on the online technical training site, please click <https://www.andrew.com/support/training/> or scan the QR code to the right:
2. From here you can see course catalogs, training calendars, and visit the training portal that lets you register for online and instructor-led courses and take online courses.
3. Instructor-led courses are conducted in North America and Europe. Before choosing a course, please verify the region.
4. For training related questions, please contact us: [icn\\_training@andrew.com](mailto:icn_training@andrew.com)

## 2.4. Accessing User Documentation

1. Access to the Customer Portal requires a user account. If you don't have an account:
  - Visit My ANDREW at <https://www.andrew.com/membership> or by scanning the QR code to the right.
  - Click “New user registration” and follow the prompts.
  - After you have registered in My ANDREW, click the **Request access** button for the **Customer Portals**.
  - After having done the request, it might take several days to get approved. Then, you can select the **Indoor Wireless Resource Center for ANDREW** from the list of applications.
2. To go directly to the portal, where you can access the DAS-user documentation, scan the QR Code to the right.  
Alternatively, visit My ANDREW (see above) and use the **Indoor Wireless Resource Center for ANDREW** application.
3. In Tools and Documentation, search by product, document category, or title.
4. Click on the title of any document to open it.

